Federal Family Education Loan Program Guarantor Identification **Default Aversion Assistance Request Form** I. DEFAULT AVERSION INFORMATION 1. Default Aversion Type 2. Request Dt **II. BORROWER INFORMATION** 3. Social Security # 4. Name (Last, First, MI) 5. AKA 6. Address 7. Valid? 8. Address Effective Date 9. Home # (10. Valid? 11. Other # (12. Valid? 13. Work # (14. Valid? 15. Employer 16. Last School Attended 17. Code 18. OSD **III. REFERENCE INFORMATION** 19a. Name 19b. Name 20b. Address 20a. Address 21a. Valid? 22a. Relationship 21b. Valid? 22b. Relationship 23a. Home # (24a. Valid? 23b. Home # (24b. Valid? 25a. Other # (26a. Valid? 25b. Other # (26b. Valid?)) **IV. LOAN INFORMATION** A. LOAN-LEVEL INFORMATION 27. Loan Type 29. 1st Disb Dt 30. \$ Curr Prin Bal 31. \$ Accrued Int 32. Dt Loan Sold 33. Dt Servicer Resp 28. Loan ID B. ACCOUNT-LEVEL INFORMATION 34. Pmt Due Dt 35. \$ Pmt Amt 36. Last Pmt Dt 37. \$ Last Pmt Amt 38. \$ Amt Delinq 39. # Days Delinq C. DEFERMENT AND FORBEARANCE INFORMATION 40. AC _____ NO _____ PL _____ TE _____ UE _____ EH _____ WM _____ IR _____ PC ____ TS _____ UN _____ TD _____ FS _____ V. ENDORSER/COMAKER/PLUS STUDENT (E/C/S) INFORMATION 41. Loan ID 42. E/C/S Code 43. E/C/S Name 44. Social Security # 45. Address 46. Valid? 47. Home # 48. Valid? VI. LENDER/SERVICER INFORMATION 49. Lender ID 50. Servicer ID 51. Lender/Servicer Name 52. Lender/Servicer Address 53. Borrower Contact 54. Contact's # 55. Prepared By 56. Preparer's # (

Instructions for Completing Default Aversion Assistance Request Form

This form is designed to be used as a request for default aversion assistance. All loans included on the Default Aversion Assistance Request Form (DAAR) must have the same loan type, due date, and interest-paid-through date. When completing this form, print or type all information and complete all fields. Use the chart in the Common Manual titled "Information to be Provided for Default Aversion Assistance Request Form" to identify which fields are required and provide the requested information; for fields where the information is not available (or not applicable), completed alpha fields with "NA" and fill numeric/date fields with zeroes. All date fields must be completed with numerics in MM/DD/CCYY format. Address/phone "Valid" fields must be completed with a "Y" for "yes" or an "N" for "no"; indicate "Y" unless the information is known to be invalid. If the number of loans on the DAAR requires more space than is provided, attach a separate DAAR Form with the following information completed: Section II (Social Security Number and Name), Section IV (all of Part A), and Section V (if applicable).

I. DEFAULT AVERSION INFORMATION:

- 1. Default Aversion Type: Provide the appropriate DAAR type code from the following key:
 - SK Skip assistance request to be used only for an account not otherwise eligible for default aversion assistance (if this assistance is offered by the guarantor).
 - DF Default aversion assistance request for a borrower delinquent on monthly payments.
 - DQ Default aversion assistance request for a borrower delinquent on payments due less frequently than monthly.
- 2. Request Dt: Enter the date the DAAR Form was generated.

II. BORROWER INFORMATION:

- 3. Social Security #: Provide the borrower's social security number (do not submit a DAAR Form without a social security number).
- 4. Name (Last, First, MI): Provide the borrower's last name, first name, and middle initial.
- 5. AKA: Provide previous or alternative name(s) used by the borrower (e.g., maiden name).
- 6.-7. Address and Valid?: Provide the borrower's last known complete address (apartment number, box number, street address, city, state, and zip code plus four); indicate the validity of the address by entering a "Y" or an "N" in the appropriate field. Use "Y" unless the information is known to be invalid.
 - 8. Address Effective Date: Provide the date the lender first became aware of the valid address. Required only when reporting a valid address.
- 9.-14. Home #, Other #, Work #, and Valid?: Provide the home phone number, work phone number, and/or other phone number (including area code) for the borrower, if any or all are available. Indicate the validity of each number by entering a "Y" or an "N" in the appropriate field. If no number is available, enter "NA" in the number field. If it has been verified that the borrower does not have a phone, enter "Y" in the validity field. If it has not been verified that there is no phone for the borrower, enter "N" in the validity field.
 - 15. Employer: Provide the name, phone number, and address of the borrower's place of employment, if known.
 - 16. Last School Attended: Provide the name of the last known eligible school attended by the borrower or attended by the student for a PLUS loan.
 - 17. Code: Provide the six- or eight-digit Department of Education code of the last known eligible school attended by the borrower.
 - 18. OSD (Out-of-School Date): Stafford Loans: Provide the most recently verified date the borrower ended enrollment on at least a half-time basis that caused the loan in Section IV that first reached maturity to enter repayment. PLUS/SLS Loans Immediately Deferred: Provide the date the borrower/student ceased eligibility for the initial in-school deferment. Consolidation Loans and PLUS/SLS Loans Not Immediately Deferred: Provide the date of the last disbursement. Consolidation Loans with Add-On Loans: Determine if the due date of the first monthly installment was changed due to an add-on. If so, provide the disbursement date of the add-on loan. If not, provide the last disbursement date of the beginning loan balance.

III. REFERENCE INFORMATION:

- 19. Name: In 19a. and 19b., provide the last name, first name, and middle initial of two references (preferably from the borrower's most recent application or exit interview information).
- 20.-21. Address and Valid?: In 20a. and 20b., provide the complete address (apartment number, box number, street address, city, state, and zip code plus four) for each reference; indicate the validity of the address by entering a "Y" or an "N" in 21a. and 21b. Use "Y" unless the information is known to be invalid.
 - 22. Relationship: In 22a. and 22b., provide the relationship of the reference to the borrower using the following codes: E = employer, F = friend, G = guardian, O = other, P = parent, R = relative, S = sibling, M = spouse, or N = not available.
- 23.-24. Home # and Valid?: In 23a. and 23b., provide the home phone number (including area code) for each reference. Indicate the validity of the number by entering a "Y" or an "N" in 24a. and 24b. If no number is available, enter "N" in the number field. If it has been verified that the reference does not have a phone, enter "Y" in the validity field. If It has not been verified that there is no phone for the reference, enter "N" in the validity field.
- 25.-26. Other # and Valid?: In 25a. and 25b., provide another phone number (including area code) for each reference (e.g., place of employment). Indicate the validity of the number by entering a "Y" or an "N" in 26a and 26b. If no number is available, enter "N" in the number field. If it has been verified that the reference does not have another phone, enter "Y" in the validity field. If it has not been verified that there is no other phone for the reference, enter "N" in the validity field.

IV. LOAN INFORMATION:

- A. Provide the requested information for each loan included on this DAAR Form.
 - 27. Loan Type: Provide the loan type for each loan listed using the following codes: SF = Subsidized Stafford (including non-subsidized disbursed prior to 10/92); SU = Unsubsidized Stafford; PL = PLUS; SL = SLS; CL = Consolidation. If the borrower is delinquent on more than one type of loan, a separate DAAR Form must be submitted for each loan type. Note: Subsidized and unsubsidized Stafford loans that have been combined into one repayment schedule may be combined in one default aversion assistance request, subject to guarantor requirement.
 - 28. Loan ID: For each loan listed, provide the loan identifier code, file number, guarantee date, or guarantee amount, as required by the guaranter of the loan(s).
 - 29. 1st Disb Dt: For each loan listed, provide the date of the first disbursement, as specified in the lender's records.
 - 30. \$ Curr Prin Bal: For each loan, provide the current principal balance (including all insured and uninsured capitalized interest) due on the date the DAAR was filed.
 - 31. \$ Accrued Int: For each loan, provide the accrued interest due on the date the DAAR was filed.
 - 32. Dt Loan Sold: For each loan that has been purchased from another lender, provide the date the loan was purchased. If the loan was not purchased from another lender, enter zeroes.
 - 33. Dt Servicer Resp: For each loan, provide the date on which the current servicer assumed responsibility for servicing the loan, as applicable. If the loan is not being serviced, enter zeroes.
- **B.** Provide the requested information applicable to all loans included on this DAAR Form.
 - 34. Pmt Due Dt: Provide the due date of the borrower's first unmet installment.
 - 35. \$ Pmt Amt: Provide the amount of the borrower's currently scheduled payment.
 - 36. Last Pmt Dt: Provide the most recent date that a payment was received.
 - 37. \$ Last Pmt Amt: Provide the amount of the most recent payment.
 - 38. \$ Amt Deling: Provide the total amount the borrower was past due (including late charges) when the DAAR Form was generated.
 - 39. # Days Deling: Provide the number of days delinquent when the DAAR Form was generated.
- C. Provide the total number of deferment and/or discretionary forbearance months granted to the borrower for each applicable code.
 - 40. Code Key: AC = Action Programs (36 months); AP = Armed Forces or Public Health Service (36 months); EH = Economic Hardship (36 months); IR = Internship/Residency (24 months); NO = NOAA (36 months); PC = Peace Corps (36 months); PL = Parental Leave (6 months per occurrence); TD = Temporary Disability (36 months);
 - TE = Tax-Exempt Organizations (36 months); TS = Teacher Shortage (36 months); UE = Unemployment (36 months); UN = Unemployment (24/36 months); WM = Working Mother (12 months); FS = Discretionary Forbearance.
- V. ENDORSER/COMAKER/PLUS STUDENT (E/C/S) INFORMATION: Complete this section if any loan on the DAAR has either an endorser or comaker or is a PLUS loan.
 - 41. Loan ID: Repeat the applicable Loan ID from field 28.
 - 42. E/C/S Code: Provide "E" if the individual listed is an endorser; "C" if the individual listed is a comaker; "S" if the individual listed is a PLUS student.
 - 43. E/C/S Name: Provide the last name, first name, and middle initial of any endorser, comaker, or PLUS student for each loan(s) listed. If an endorser or comaker exists on a PLUS loan, list both the endorser or comaker and the PLUS student information.
 - 44. Social Security #: Provide the social security number for the endorser, comaker, or PLUS student, as applicable.
 - 45-46. Address and Valid?: Provide the last known complete address (apartment number, box number, street address, city, state, and zip code plus four) for the endorser, comaker, or PLUS student. Indicate the validity of the address by entering a "Y" or an "N" in the appropriate field. Use "Y" unless the information is known to be invalid.
 - 47-48. Home # and Valid?: Provide the home phone number (including area code) for the endorser, comaker, or PLUS student if any or all are available. Indicate the validity of each number by entering a "Y" or an "N" in field 48. If no number is available, enter "NA" in the number field. If it has been verified that there is no phone, enter "Y" in the validity field. If it has not been verified that there is no phone, enter "N" in the validity field.

VI. LENDER/SERVICER INFORMATION:

- 49. Lender ID: Provide the six-digit Department of Education lender code and, as applicable, the four-digit non-Department of Education suffix of the lender or the current holder.
- 50. Servicer ID: If the account is being serviced, provide the six-digit Department of Education servicer code.
- 51. Lender/Servicer Name: If the account is being serviced, provide the servicer's name; if there is no servicer, provide the lender's name.
- 52. Lender/Servicer Address: If the account is being serviced, provide the servicer's address; if there is no servicer, provide the lender's address.
- 53. Borrower Contact: Provide the name of the person or unit the borrower should contact regarding the default aversion account.
- 54. Contact's #: Provide the phone number (including area code) the borrower should use to reach the borrower contact.
- 55. Prepared By: Provide the name of the person or unit responsible for answering questions about information provided on this form.
- 56. Preparer's #: Provide the phone number (including area code) where the preparer may be reached.